

**STARTING WITH THE 2017 VIN**  
**WOODLAND PARK, INC. THREE YEAR LIMITED STRUCTURAL, ONE YEAR LIMITED WARRANTY IN THE UNITED STATES AND CANADA**

Your Woodland Park park model RV is built in accordance with established standards by the American National Standard for park model RV (A119.5) and the National Fire Protection Association (NEC, Art.551A). Product standard and safety inspections are regularly conducted at our factory by RVIA. In addition, Canadian park models are constructed according to Canadian CSA Standard Z-241. Woodland Park park models are built for recreational or seasonal camping. Full time or residential use of a Woodland Park park model will render this warranty as null and void.

**What is covered?** Your new park model RV has a three (3) year structure and one (1) year limited warranty, under normal (non-commercial) use and service, to be free of substantial defects in material and workmanship. Your warranty will become effective ONLY if a limited warranty and customer delivery form are properly filled out and returned to Woodland Park fifteen (15) days after delivery of unit to customer.

**Three (3) year limited structural warranty** coverage starts on the date the original retail purchaser pays for park model RV, but not greater than five (5) years from date of manufacturer of the park model RV. The three (3) year structural warranty covers the shell of the unit relating to weather penetration, components and performance relating to the structure of the park model RV. The building envelope is all the elements of the outer shell that maintains a dry indoor environment. Components of the envelope are walls, sub floor, roofs, skylights, doors, and windows. All obligations of Woodland Park pursuant to this limited warranty are limited to replacing or repairing the defective part or component. The coverage of this limited warranty extends only to the first purchaser. No person has authority to extend, enlarge, or modify this warranty.

**One (1) year limited warranty** coverage starts on the date the original retail purchaser pays for the park model RV. This limited warranty covers only those defects which occur or exist within this period and which are specifically identified to Woodland Park, please see owner's manual for specified details. The one (1) year limited warranty is as follows: One (1) year warranty against defects in floors, walls and roof; and one (1) year warranty under normal use against defects in material and/or workmanship in the construction of the park model RV and its original components. All obligations of Woodland Park pursuant to this limited warranty are limited to replacing or repairing the defective part or component. The coverage of this limited warranty extends only to the original retail purchaser. No person has authority to extend, enlarge, or modify this warranty.

**Component Parts Warranty** Several of our suppliers have warranty privileges longer than Woodland Park's, please reference the paperwork or manuals provided in your unit at time of purchase for additional warranty provided by Woodland Park's suppliers.

**Disclaimer of Damages.** You and any other user of Woodland Park products shall not be entitled to any consequential or incidental damages, including without limitation, loss of use of the unit, inconvenience, and lodging, damage to personal property, lost income or earnings. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

**Disclaimer of Other Express and Implied Warranties.** This limited warranty is expressly in lieu of any other express warranty and is further in lieu of any implied warranty, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose except as may otherwise be required by applicable valid Federal or State law at time of manufacture. To the extent any implied warranty of merchantability or fitness for a particular purpose is implied by law and cannot be disclaimed under applicable law despite the disclaimer herein, such warranties shall be limited to the duration of one year from the date of payment of the park model RV to the first purchaser. Sometimes states/provinces do not allow limitation on how long an implied warranty lasts so the above limitations may not apply to you. This warranty gives you specific legal rights, and may also have other rights, which vary, from state to state, province to province

**What are the Dealer's Obligations?** The independent Woodland Park dealer, by agreement with Woodland Park, will maintain the park model RV until purchased; will perform a comprehensive pre-delivery check procedure and inspection; will repair or replace any identified defective parts; will correct identified defects in workmanship; will present the purchaser with a copy of this warranty prior to the purchaser entering into any written contract to purchase a recreational vehicle; and will mail to Woodland Park a copy of the signed limited warranty.

**What are the Purchaser's Obligations?** The purchaser is responsible for the normal maintenance as described in the owner's manual; however, minor adjustments (such as adjustments to the interior or exterior doors, LP regulator pressure, cabinet latches, TV antenna control, etc.) will be performed by the dealer during the first ninety (90) days of warranty coverage. Thereafter, such adjustments are the responsibility of the owner as normal maintenance unless required as a direct result of repair or replacement of a defective part under this limited warranty. If a problem occurs which the owner thinks is covered by this limited warranty, the owner is responsible to contact the dealership they purchased their unit from, giving specific notice of the problem(s) being experienced with the park model RV. The owner is advised that he/she must notify their dealership of any items believed to require warranty service. The dealership will be in contact with Woodland Park, if necessary. Woodland Park reserves the right to cure all warranty claims. Service work conducted by any party not specifically authorized to undertake such work is specifically not covered by this limited warranty and will void this limited warranty. The owner agrees to maintain all evidence of any defect or damage through the ultimate resolution of any claim and make such evidence available to Woodland Park or its representatives and further agrees that the failure to preserve evidence will result in the loss of claim. Purchaser must allow warranty repair to be completed in a timely manner. All warranty work must be completed within thirty (30) days of warranty expiration date. Failure to do so holds the purchaser liable to time, travel, installation of the warranted item, and any other incurred expenses.

**What is Not Covered by limited warranty?** This limited warranty does not cover: (1) Units for which Woodland Park has not received the Woodland Park signed limited warranty form. (2) Failure which may be caused by, or related to abuse, misuse, negligence, or accident; failure which may be related to alteration or modification; or failure as a result of not following instructions contained in the owner's manual. (3) Normal deterioration due to wear or exposure, such as fading of fabrics or drapes, carpet wear, exterior surfaces, etc. (4) Maintenance items, such as light bulbs, fuses, and minor adjustments. (5) **The use of the park model RV for any commercial or rental purpose voids the warranty from the time that the park model RV is first used for a commercial or rental purpose and at all times thereafter.** (6) **The use of the park model RV for full time or residential purpose voids the warranty from the point of sale.** (7) Transportation to and from dealer or manufacturing plant location, and consequential and incidental expense such as, but not limited to, loss of time, commercial loss, loss of use, towing charges, lodging, food, phone

calls, inconvenience, bus or plane fares, or rental charges. (8) **Any defects or shortages readily apparent on delivery to the initial purchaser unless noted on delivery sheet completed by the driver transporting the park model RV to the independent dealer.** (9) Any component part which possesses its own warranty from a party other than Woodland Park. (10) Any unit which has been modified, altered, damaged; by anyone outside the factory so that in the sole opinion of Woodland Park it has been affected with regard to safe use, material effectiveness and integrity or RVIA or CSA certification. Please contact Woodland Park or your Dealer for additional information should you be considering a modification. (11) The Woodland Park warranty excludes appliance and component manufacturers who have their own warranty coverage. Please refer to the manufacturer warranty coverage. (12) Compensation for loss of use and enjoyment, time, commercial loss, incidental charges, communication expense, alternate accommodation, rescheduling or any consequential damage resulting from matters of warranty. (13) Any act of nature will not be covered under warranty.

**Failure by the owner to immediately provide notice or take action to mitigate the problem in a timely manner that results in additional damage, is in the opinion of most warranting parties an act of neglect, indifference or abuse that could result in the owner accepting the responsibility for the remedial action or replacement.**

**Important facts.** Please inspect your park model RV at the time of delivery and make sure you accept it as delivered to you. This park model RV has been sold to an independent dealer, and not an agent of Woodland Park, for resale in the ordinary course of the dealer's business, on terms and conditions and equipped as the dealer and you determine, and your agreement is solely with the dealer, not Woodland Park. Woodland Park does not participate in purchaser sales or purchaser's contracts in any instance, other than by terms of this limited warranty. Woodland Park reserves the unrestricted right at any time and from time to time to make changes in the design of and/or improvements upon its product without thereby imposing any obligation upon itself to make corresponding changes or improvements in or upon its products already manufactured. Woodland Park further reserves the right to substitute parts or components of substantially equal quality in any warranty services required by operation of this limited warranty. Like any other product, a park model RV and the products installed by it will require care and maintenance attention by the owner and occupants. Please read and follow all care and maintenance manuals and instructions supplied with your park model RV.

**Authorized dealers are independent contractors.** Authorized dealers are independent contractors and independently owned businesses. Woodland Park desires that you have full enjoyment of your new Woodland Park park model RV. If, for any reason, your problem has not been addressed with your dealership within seven (7) days during the warranty period, you are to immediately contact Woodland Park, Inc., at [info@woodland-park.com](mailto:info@woodland-park.com), stating your service problems, vehicle identification number and asking for assistance. Woodland Park is ready, willing and able to make every effort for a quick response.

**Jurisdiction and Applicable Law.** Exclusive jurisdiction for deciding claims, demands or causes of action for defects or representations of any nature or damages due from such defects or representations shall be in the courts of Elkhart County in the State of Indiana, US. The laws applicable to any litigation, dispute, mediation, arbitration or any claim whatsoever arising, from the sale, purchase, or use of the park model RV shall be those of the State of Indiana, US.

**Arbitration – Mediation.** At the option of Woodland Park, any dispute concerning a manufacturing defect shall be subject to mediation or arbitration conducted in Elkhart County in the State of Indiana, US. In the case of arbitration, the arbitrator shall be selected from the American Arbitration Association (AAA). **Woodland Park is not responsible for any representation or warranty that is not herein stated. Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights and you may also have other rights that may vary from state to state, province to province. I hereby acknowledge that I have read and received a copy of the above warranty for Woodland Park prior to entering into any contract to purchase my Woodland Park park model RV and agree to abide by all of its terms and provisions including, but not limited to, the provisions hereof providing that the exclusive jurisdiction for any claims whatsoever shall be in the courts of Elkhart County in the State of Indiana, US and that the applicable law shall be the law of the State of Indiana, US.**

**Units STARTING WITH THE 2017 VIN will be eligible for the three year limited structural warranty. All previous VIN are covered under our one year limited warranty.**

VIN number _____	Purchaser's Name _____
Model _____	Physical address of unit _____
Dealer name _____	_____
Dealer signature _____	Purchaser's signature _____
Purchase Date _____	Dated _____
Purchaser's Permanent Mailing Address _____	

**Please fill out and return to Woodland Park within 15 days to validate warranty**